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ORIGINAL Arizona Corporation Commission
Utilities Complaint Form

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 7/20/2016
Opinion Number: 2016 - 133252 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 7/20/2016 1:17 PM

First Name: Sue Last Name: Wrigley Account Name: Sue Wrigley
Address:
City: Sunsites State: AZ Zip Code: 85625
Home: <<< REDACTED >>>

Company: Clear Springs Utility Company, Inc. Division: Water
Southwestern Utility Mgmt, Inc Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-01689A-16-0187

Docket Position: Against

My name is Sue Wrigley. We spoke on the phone a couple days ago about the proposed water rate increase in Sunsites, AZ. I mentioned that this rate increase was being proposed by the Clear Springs Water Company and that I was told that the owners are in Dallas, TX. Sunsites is a very small village which has been hit hard by the economic problems over the last seven years. People here cannot afford a large increase in a water bill. I live on a half acre and have a garden and some trees that need watered, and my bill was approximately \$100 during the last 2 billing cycles. I am under the impression that my bill could increase significantly...perhaps even doubling. Many people in Sunsites are retirees, disabled, and low paid working class. There are nil opportunities for people to even generate more money. The bank closed here in January. There were 5 restaurants here just a few years ago. Now there is just one bar and grill. We once had a golf course and country club. Now there is none. It is just weeds and empty ponds. About 15 years ago, there were 3 gas stations. Now there is just one large corporate owned quick shop with gas. The list goes on. People here are struggling because there is no vibrant economy. A water rate increase would devastate the residents. Thank you for listening. Your efforts are greatly appreciated. Sue Wrigley

Investigation

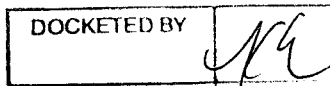
Date:	Analyst:	Submitted By:	Type:
7/20/2016	Richard Martinez	Telephone	Investigation

Filed for the record and filed in Docket Control.

Arizona Corporation Commission

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